Basics Guide

SANYO Innuendo

www.boostmobile.com
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**Consejo**
Para encontrar esta guía para usuarios en español, por favor visita a [www.boostmobile.com/espanol](http://www.boostmobile.com/espanol).

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To find this user guide in Spanish, please visit [www.boostmobile.com/espanol](http://www.boostmobile.com/espanol).
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**Introduction**

This *User Guide* introduces you to Boost Mobile service and all the features of your new phone. It’s divided into four sections:

- **Section 1: Getting Started**
- **Section 2: Your Phone**
- **Section 3: Service**
- **Section 4: Safety and Warranty Information**

**User Guide Note**

Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit [www.boostmobile.com/userguides](http://www.boostmobile.com/userguides) to access the most recent version of the user guide.

**WARNING**

Please refer to the *Important Safety Information* section on page 72 to learn about information that will help you safely use your phone. Failure to read and follow the *Important Safety Information* in this phone guide may result in serious bodily injury, death, or property damage.

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**Your Phone’s Menu**

The following table outlines your phone’s main menu structure.

<table>
<thead>
<tr>
<th>Missed Alerts</th>
<th>History</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contacts</td>
<td>Messaging</td>
</tr>
<tr>
<td>Re-Boost</td>
<td>Get Stuff</td>
</tr>
<tr>
<td>Web</td>
<td>My Stuff</td>
</tr>
<tr>
<td>Music</td>
<td>Pictures</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>Settings/Tools</td>
</tr>
</tbody>
</table>

---
Section 1
Getting Started
1A. Setting Up Service

- Setting Up Your Phone (page 2)
- Activating Your Phone (page 3)
- Setting Up Your Voicemail (page 3)

Setting Up Your Phone

1. Install the battery.
   - Insert the battery into the opening in the back of the phone, making sure the connectors align. Gently press down to secure the battery.
   - Position the battery cover over the battery compartment and slide it up until it clicks into place.

2. To turn the phone on, press and hold the Power/Lock button ( ) located at the top left of the phone.
   - or –
   Open the phone and press .
   - If your phone is activated, it will turn on, search for service, and enter standby mode.
   - If your phone is not yet activated, see “Activation Kit” for more information.

3. Make your first call.
   - Use your keypad to enter a phone number.
   - If your phone is locked, press the Power/Lock button ( ) to unlock the keypad.
   - Touch TALK.

Note: Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See "Charging the Battery" on page 10 for details.
Activating Your Phone

To activate your new Boost Mobile phone, please refer to your “Activation Kit”.

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Voicemail and personal greeting as soon as your phone is activated.

1. From standby mode, touch and hold 1.
2. Follow the system prompts to:
   - Create your password.
   - Record your name announcement.
   - Record your greeting.

For more information about using your voicemail, see “Voicemail” on page 52.

411

You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use 411, and you will be billed for airtime.

Press 411 TALK

Operator Services

Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

Press 0 TALK

Note Voicemail Password

Boost Mobile strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.
Section 2
Your Phone
2A. Phone Basics

- Your Phone (page 6)
- Viewing the Display Screen (page 9)
- Getting Started (page 10)
- Displaying Your Phone Number (page 11)
- Making and Answering Calls (page 11)
- Entering Text (page 13)

Tip

Phone Firmware Upgrades – Updates to your phone’s firmware (software) may become available from time to time. Boost Mobile will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Highlight 🏡 and press OK > Settings/Tools > Tools > Update Phone > Update Firmware to search for and download available updates.

Your Phone

Exterior Phone Features

1. Proximity Sensor
2. Earpiece
3. Outer Screen
4. Speaker Key
5. OK Key
6. Outer Navigation Key
7. TALK Key
8. Internal Antenna
9. Touch-Sensitive Keypad
10. END Key
11. BACK Key
12. Power/Lock Button
13. Headset Jack
14. Speaker
15. Camera Lens
16. microSD Card Slot (Internal)
17. Volume Button
18. Charger/Accessory Jack
Key Functions

1. Proximity Sensor allows you to lock the touch keypad automatically when held close to the face to prevent accidental key presses. The screen automatically turns off when close to the sensor, then turns back on when you pull it away.

2. Earpiece lets you hear the caller and automated prompts.

3. Outer Screen displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.

4. Speaker Key lets you place or receive calls in speakerphone mode or turn the speakerphone on and off during a call.

5. OK Key lets you access the phone’s menus and selects the highlighted choice when navigating through a menu.

6. Outer Navigation Key scrolls through the phone’s menu options.

7. TALK Key allows you to place or receive calls, answer Call Waiting, use 3-Way Calling, or activate Automatic Speech Recognition (ASR).

8. Internal Antenna facilitates reception and transmission. To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.

9. Touch-Sensitive Keypad lets you enter numbers and letters and select menu items with just a light touch of your fingers.

   Tip
   Touch keys are very responsive to your touch. It’s not necessary to press hard – just lightly touch the middle of a key with your fingertip.

10. END Key lets you turn the phone off, end a call, or cancel your input and return to standby mode.

11. BACK Key deletes characters from the display in text entry mode. When in a menu, pressing it returns you to the previous menu.

12. Power/Lock Button lets you turn the phone on or off, or lock the touch keypad.

13. Headset Jack allows you to plug in an optional headset for convenient, hands-free conversations. CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

14. Speaker lets you hear the different ringtones and sounds. The speaker also lets you hear the caller’s voice in speakerphone mode.

15. Camera Lens, as part of the built-in camera, lets you take pictures and videos.
16. *microSD Card Slot (internal)* lets you use a microSD memory card to expand the memory of your phone. To use a microSD card, you must first remove the battery cover. (See “Inserting and Removing the microSD Card” on page 41).

17. *Volume Button* allows you to adjust the ringtone volume in standby mode or the voice volume during a call.

18. *Charger/Accessory Jack* allows you to connect a compatible charging cable or USB data cable (not included). CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

### Interior Phone Features

1. **Main Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.

2. **Microphone** allows other callers to hear you clearly when you are speaking to them.

3. **Softkeys** let you select softkey actions or menu items corresponding to the bottom left and right lines on the main screen while the flip is open.
4. **QWERTY Keyboard** lets you enter numbers, letters, and characters, and perform functions using single or combined keypresses.

5. **TEXT Key** provides one-touch access to the phone’s messaging feature.

6. **Speaker Key** lets you place or receive calls in speakerphone mode or turn the speakerphone on and off during a call.

7. **Camera Key** lets you activate the camera or video mode and take pictures and videos with the flip open.

8. **Navigation Key** scrolls through the phone’s menu options.

9. **MENU/OK Key** lets you access the phone’s menus and selects the highlighted choice when navigating through a menu.

10. **BACK Key** deletes characters from the display in text input mode. When in a menu, pressing it returns you to the previous menu. This key also allows you to return to the previous screen in a data session.

11. **END/POWER Key** lets you turn the phone on or off, end a call, or cancel your input and return to standby mode.

12. **TALK Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Automatic Speech Recognition (ASR).

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### Viewing the Display Screen

The status bar at the top of your phone’s display screen provides information about your phone’s status and options. Table below shows the example of the symbols you’ll see on your phone’s display screen.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="signal.png" alt="Signal Strength" /></td>
<td>Your phone’s current signal strength. (More bars = stronger signal.)</td>
</tr>
<tr>
<td><img src="no_service.png" alt="No Service" /></td>
<td>Your phone cannot find a usable signal.</td>
</tr>
<tr>
<td><img src="battery.png" alt="Battery" /></td>
<td>Your phone’s current battery charge level. (The icon to the left shows the battery is fully charged.) The icon is animated while the battery is charging.</td>
</tr>
<tr>
<td><img src="speaker.png" alt="Speaker Mode" /></td>
<td>Your phone is currently set to the speakerphone mode.</td>
</tr>
<tr>
<td><img src="mail.png" alt="New Messages" /></td>
<td>You have one or more new messages waiting.</td>
</tr>
<tr>
<td><img src="voicemail.png" alt="New Voicemail" /></td>
<td>You have one or more new voicemail messages waiting.</td>
</tr>
</tbody>
</table>

Tip: To view a list of your phone’s icons and descriptions, from the main menu select **Settings/Tools > Settings > Phone Info > Icon Glossary**.
Getting Started

Turning Your Phone On

Press and hold the Power/Lock button ( ) located at the top left of the phone.
- or -
Open the phone and press .

Turning Your Phone Off

Press and hold the Power/Lock button ( ) for two seconds until you see the powering off message on the display screen.
- or -
Open the phone and press and hold for two seconds.

Battery and Charger

Battery Capacity

The battery provides up to 4.5 hours of continuous talk time.
For a quick check of your battery level, glance at the battery charge indicator located in the upper right corner of your phone’s display screen.

Installing the Battery

See “Setting Up Your Phone” on page 2.

Removing the Battery

1. Make sure the power is off so that you don’t lose any stored numbers or messages.
2. Slide the battery cover downward and remove the battery from the phone.

WARNING: Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Charging the Battery

1. Plug the phone charger into an electrical outlet.
2. Plug the other end of the phone charger into the charger/accessory jack on the right side of your phone.
Displaying Your Phone Number

Highlight \( \) and press \( \text{OK} \) > Settings/Tools > Settings > Phone Info > Phone#/User ID.

Your phone number and other information about your phone and account will be displayed.

Making and Answering Calls

Making Calls

Using the External Keypad

1. Enter a phone number from standby mode. (If you make a mistake while dialing, touch \( \text{BACK} \) to erase the numbers.)
2. Touch \( \text{TALK} \).
3. When you are finished, touch \( \text{END} \).

Using the QWERTY Keyboard

1. Enter a phone number from standby mode. (If you make a mistake while dialing, press \( \text{BACK} \) to erase the numbers.)
2. Press \( \text{TALK} \) or \( \text{HT} \).
3. Press \( \text{END} \) when you are finished.

Tip
To redial your last outgoing call, touch \( \text{TALK} \), highlight the call, and then touch \( \text{TALK} \) again.

You can also place calls from your phone by speed dialing, by using Automatic Speech Recognition, and by using your History listings.

Dialing Options

When you enter numbers in standby mode, you can see available dialing options by pressing \( \text{OK} \). To select an option, use \( \) to highlight it and touch \( \text{OK} \).

Tip
When you are dialing using the QWERTY keyboard, press \( \text{OPTIONS} \) (right softkey) to see available dialing options. To send a message, press \( \text{SEND MESSAGE} \) (left softkey).

- \( \text{Save} \) to save a phone number in your Contacts.
- \( \text{P} \) \text{Hard Pause} to insert a hard pause.
- \( \text{T} \) \text{2- Sec. Pause} to insert a two-second pause.

Answering Calls

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Touch **TALK** to answer an incoming call. (Depending on your settings, you may also answer incoming calls by pressing other keys. See “Call Answer Mode” on page 28.)

Your phone notifies you of incoming calls in the following ways:
- The phone rings or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. The caller’s phone number may also be displayed, if available.

For other actions when receiving a call, you can select an onscreen menu or press a key:
- Press **Answer** to answer the call.
- **Silence** to mute the ringtone and vibration.
- **Send to Voicemail** to send the call to Voicemail.
- **Ignore with Text** to ignore the call and send a message to the caller.
- Touch **END** to ignore a call.

---

### Calling Emergency Numbers

You can always place calls to 911 (enter **9# 1# 1# TALK**), even if your phone is locked or your account is restricted.

**Note**

After you have placed an emergency call, your phone automatically enters Emergency mode.

During an emergency call, touch **OK** to display your options. Highlight an option and touch **OK**.
- **Transfer Audio** to switch the call to an external device.
- **My Phone#** to display your phone number during an emergency call.
To exit Emergency mode:

1. Touch END to end a 911 call.
2. Touch OK to display the options menu.
3. Highlight Exit Emergency Mode and touch OK.

Tip: If the phone is open, press * and # to exit emergency mode.

Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

1. Enter four or more digits of the number in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. All Contacts entries matching the entered numbers will be displayed. Highlight an entry and touch TALK to dial the number.

Entering Text

Selecting a Text Input Mode

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text.

1. From a screen where you can enter text, press OPTIONS (right softkey) to change the text mode. (If you are in the message entry screen, press OPTIONS (right softkey) > Text Mode.)
2. Select one of the following options:
   - Abc to enter characters by using the alphabet mode.
- **XT9Word** to enter text using a predictive text system that reduces the number of keypresses required while entering a word.
- **Symbols** to enter symbols.
- **Smileys** to enter smile icons.
- **Emoticons** to enter “emoticons.” (This is available, for example, when composing a message, or when editing a Schedule or To Do description in Calendar.)
- **Paste List** to paste copied or cut text (if applicable).
- **Web Shortcuts** to enter Web shortcuts (for example, www., http://, or .com).
- **Text Options** to display the text entry options menu (if applicable).

**XT9 Smart Input**

XT9 Smart Input helps eliminate errors caused by keypress errors when using a small QWERTY keyboard. (To select the XT9Word mode when entering text, see “Selecting a Text Input Mode”)

XT9 Smart Input uses a predictive word database to provide a selection list that enables word prediction and word completion, and features like smart punctuation and auto accenting to analyze the letters you enter and create a suitable word. (The word may change as you type.)

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1. Select the **XT9Word** text input mode.
2. When you enter letters, a word choice list opens and shows words starting with the letters you have entered thus far. (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to erase an entire word.)
3. Scroll to the correct word and press **OK** to select it.

**Adding a Word to the XT9 Database**

If a word you want to enter is not displayed in an XT9 word choice list when you are using XT9 Smart Input, add it to the database.

1. While you are in XT9Word mode, enter a letter.
   (A word choice list opens.)
2. Scroll down the list and select <Add Word>.
3. Enter a word and press **SAVE** (left softkey). The word will appear as an option the next time you scroll through options during XT9 Smart Input.

For more information about XT9 Smart Input, visit the Nuance website at [http://www.nuance.com/for-business/by-product/xt9/index.htm](http://www.nuance.com/for-business/by-product/xt9/index.htm)
2B. Navigating the Main Screen

- Personalizing the Carousel (page 15)

**Personalizing the Carousel**

Now that you know what the carousel is, it’s time to make it work for you by adding, removing, or rearranging tiles to match how you want to use your phone.

**Adding a Tile to the Carousel**

1. Highlight 🏡 and press OPTIONS (left softkey) > Personalize Carousel.

2. Press ADD TILE (left softkey), select a tile category (such as All, Communicate & Tools, Entertainment & Games, or Travel & Weather), and then highlight a tile.

3. To add the tile, press ADD (left softkey) or press OK. (To view a preview, press PREVIEW [right softkey].)

4. Select a location to insert the tile, and press INSERT (left softkey).

---

**Note**
The following table shows a sample of the tiles that may be available on your phone.

<table>
<thead>
<tr>
<th>One Click Tiles</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Home</strong> – View Home screen and bubbles. Press OK to access the phone’s full menu.</td>
</tr>
<tr>
<td><strong>Messaging</strong> – Access Voicemail, Send Message, Messages, Email, and IM.</td>
</tr>
<tr>
<td><strong>Personalize</strong> – Access Change Wallpaper, Change Ringtone, Personalize Home Screen, Personalize Carousel, and Tutorials.</td>
</tr>
<tr>
<td><strong>Favorites</strong> – Add and access up to five shortcuts from My Stuff, My Photos &amp; Videos, Web Favorite, and Menu Item.</td>
</tr>
<tr>
<td><strong>MySpace</strong> – Access your MySpace page.</td>
</tr>
<tr>
<td><strong>Yahoo!</strong> – Access Yahoo! Mail, Mobile Homepage, News and more. Yahoo! at your fingertips!</td>
</tr>
<tr>
<td><strong>Facebook</strong> – Access your Facebook page.</td>
</tr>
</tbody>
</table>
16 2B. Navigating the Main Screen

Removing a Tile From the Carousel

1. Highlight \ and press OPTIONS (left softkey) > Personalize Carousel.

2. Press the navigation key left or right to select a tile, and then highlight Remove Tile and press .

Shortcut From the main screen, highlight a tile and press OPTIONS (left softkey) > Remove Tile. Remember that you cannot remove, move, or replace the Home tile.

Rearranging Tiles on the Carousel

1. Highlight \ and press OPTIONS (left softkey) > Personalize Carousel.

2. Press the navigation key left or right to select a tile, and then highlight Move Tile and press .

3. Press the navigation key left or right to select a location, and then press INSERT (left softkey) or \ to place the tile.

Shortcut From the main screen, highlight a tile, press OPTIONS (left softkey) > Move Tile, and then complete step 3.

Replacing Tiles on the Carousel

If your carousel is full or if you just want to swap out one tile for another, you can replace an existing tile with another.

1. Highlight \ and press OPTIONS (left softkey) > Personalize Carousel.

2. Press the navigation key left or right to select a tile, and then highlight Replace Tile and press .

3. Select a tile category and then highlight a tile.

4. To replace the previous tile, press REPLACE (left softkey) or press \ to place the tile.

Shortcut From the main screen, highlight a tile and press OPTIONS (left softkey) > Replace Tile.
2B. Navigating the Main Screen

Editing Tiles

Certain tiles, such as Favorites, contain editable content. You can use the Personalize Carousel menu to edit these tiles.

1. Highlight and press OPTIONS (left softkey) > Personalize Carousel.

2. Press the navigation key left or right to select a tile, and then highlight Edit Tile and press OK.

3. Use your navigation key and function keys to edit the tile.

Resetting the Carousel

To reset the carousel to the original default settings:

1. Highlight and press OPTIONS (left softkey) > Reset.

2. Highlight Yes and press OK.
2C. Settings

Display Settings

Changing the Wallpaper
You can set a wallpaper to display while in standby mode.

2. Select a wallpaper option by pressing the navigation key up or down, and select a wallpaper.

Changing the Brightness
You can adjust the brightness on the main screen.

2. Highlight a brightness level and press  twice.
Changing the Backlight Settings

Select how long the display screen remains backlit after any keypress is made. You can also change the Java application backlight while running in the foreground.

To change the main screen backlight setting:

1. Highlight  and press > Settings/Tools > Settings > Display > Backlight > Main Screen.
2. Select Backlight Dim or Backlight Off.
   - If you select Backlight Dim, select Always Bright, Always Dim, or a preset length of time to elapse before the screen backlight dims.
   - If you select Backlight Off, select a preset length of time to elapse before the screen and keypad backlights turn off. (When you select Always Bright for the Backlight Dim setting above, the keypad backlight will turn off after about one minute.)

To change the outer screen backlight setting:

2. Highlight a time setting and press.

To change the Java application backlight:

Highlight  and press > Settings/Tools > Settings > Display > Backlight > Java Backlight > Default or Continuous.

Setting the Notification Pop-up

This option allows you to enable or disable notification pop-up when you receive a new notification (except for incoming call and alarm).

2. Select Enable pop-up or Disable pop-up.

Tip If you select Disable pop-up, you will see only a notification icon. (The notification pop-up will not appear while an application is running.)
Selecting a Picture ID
You can select an image as a picture ID.

1. Highlight 🏡 and press OK > Settings/Tools > Settings > Display > Picture ID.
2. Select Contact, Unsaved Numbers, or Private/Unknown.
3. Select a picture ID option and press OK.
4. Select an image and press OK to assign it.

Power Save Mode
This feature helps conserve your battery power by automatically adjusting the backlight setting of your phone.

2. Select On. (Select Off to deactivate this feature.)
3. Read the message and press CONTINUE (left softkey).

Changing the Outer Clock
Select a clock display on the outer screen in standby mode.

1. Highlight 🏡 and press OK > Settings/Tools > Settings > Display > Outer Clock.
2. Highlight a clock option and press OK twice.

Setting a Custom Greeting
You can display your own custom greeting in standby mode.

2. Enter a custom greeting and press OK.
3. Press DONE (left softkey) to save your greeting.

Changing the Phone’s Menu Style
Choose the layout of your phone’s menu.

1. Highlight 🏡 and press OK to display the main menu.
2. Press the left softkey (GRID VIEW or LIST VIEW) to change the menu style.
Changing the Font Size
Adjust the display font size for text in messages.
2. Highlight a font size. You can see the highlighted font size in the New Size window.
3. If you are satisfied with the font size, press SAVE (left softkey).

Display Language
You can choose to display your phone’s onscreen menus in English or in Spanish.
2. Select English or Español.

Volume Settings

Adjusting the Phone’s Volume Settings
Adjust your phone’s volume settings to suit your needs and your environment.
2. Select Incoming Ringtone, Playback Volume, Power Up/Down, or Key Beeps.
   • If you select Power Up/Down, select On or Off.
   • If you select Key Beeps, select Tone Volume or Tone Type.
3. Select a volume level and press OK.

Tip
You can adjust the ringtone volume in standby mode or during an incoming call and the volume during playback by using the volume button.
**Silence All**  
The Silence All option allows you to mute all sounds without turning your phone off.

*To activate Silence All:*  
► Press and hold the volume button down in standby mode.  
(The screen will display “Silence All.”)

*To deactivate Silence All:*  
► Press the volume button up repeatedly to select a volume level.

---

**Ringtone Settings**

**Ringtone Types**  
Ringtone types help you identify incoming calls and messages. You can assign ringtone types to individual Contacts entries, types of calls, and types of messages.

**Selecting Ringtone Types for Incoming Calls**


2. Select Contacts, Unsaved Numbers, or Private / Unknown.  
   - If you select Contacts, select All Contacts, or select One Contact and then select an entry.

3. Select a ringtone option by pressing the navigation key up or down, and then select a ringtone. (See “Getting New Ringtones” on page 23 if you selected Downloaded > Get Stuff.)
Selecting Ringtones for Messages

2. Select ‭Contacts, Unsaved Numbers, or Private/Unknown.
   - If you select ‭Contacts, select ‭All Contacts, or select ‭One Contact and then select an entry.
3. Select a ringtone option by pressing the navigation key up or down, and then select a ringtone.

**Tip**
Ringtones can be assigned from the Contacts menu.

Selecting Ringtones for Voicemail, Calendar, and Power Up/Down

2. Select ‭Voicemail, Calendar, or Power Up/Down.
3. Select a ringtone option by pressing the navigation key up or down, and then select a ringtone.

Getting New Ringtones

A wide variety of new ringtones are available and you can access them right from your phone. (Additional charges may apply, but some are free.)

2. Select a ringtone type category (Incoming Calls, Voicemail, Messaging, etc.) and any applicable subcategories until you arrive at the “Assign Data?” screen.
3. Select ‭Downloaded > Get Stuff. (The application will launch and display the Ringtones menu.)
4. Use the navigation key and keyboard to search through available ringtones. When you find one you want, highlight it and press ‭OK.
5. To purchase the ringtone, highlight ‭Buy and press ‭OK. (The ringtone will download automatically.)
6. When the download is finished, select an option to continue:
   - ‭Listen to listen to the ringtone.
   - ‭Assign to assign the ringtone to a call or message type or to a specific contact.
   - ‭Shop to browse for other items to download.
**Setting Up Voice Guide**

Voice Guide allows you to hear voice prompts and spoken numbers or key names as you press a key, and also to hear menus and options, Contacts names, email addresses, URLs, etc., as you highlight each item onscreen. (The default setting is Off.)


2. Select On or Off.

**Selecting a Vibration Pattern**

With this feature, you can select vibration patterns for incoming calls, messages, alarms, and scheduled events.

1. Highlight and press > Settings/Tools > Settings > Others > Accessibility > Vibrate Type.

2. Select Incoming Calls, Voicemail, Messages, or Alarm/Calendar.

3. Highlight a vibration pattern and press OK.

**Messaging Settings**

Your phone’s advanced messaging capabilities let you send and receive different kinds of messages without placing a voice call.

Messaging settings allow you to create a signature with each sent message and your own preset messages.

**Setting Reset Envelope**

Reset Envelope will clear the envelope icon on the display.


2. Press YES (left softkey).

**Setting a Callback Number**

With this feature, you can specify the callback number your recipients see when you send messages.


2. Select None, My Phone Number, or Other. If you select Other, enter a callback number and press OK.

**Note**

When the ringtone volume is set to Silence All or Vibrate All, Voice Guide does not work.

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24 2C. Settings
Adding a Customized Signature

Add a customized signature to each message you send.

1. Highlight and press > Messaging > OPTIONS (right softkey) > Signature.
2. Select On. (If you do not wish to attach a signature to your outgoing messages, select Off.)
3. Enter a signature and press OK.

Managing Preset Messages

Your phone is loaded with 17 preset messages to help make sending messages easier. Customize or delete these messages, such as “Where are you?” “See you later,” and “Meet me at” to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. Highlight and press > Messaging > OPTIONS (right softkey) > Preset Messages. The list of preset messages will be displayed.
2. To edit or delete a message, highlight it and press OPTIONS (right softkey).
3. Select Edit, edit the message, and press OK.

– or –

Select Delete > YES (left softkey) to delete the message. (You can also reset all messages by selecting Reset all messages > YES [left softkey].)

To change the language of the preset message:

2. Press OPTIONS (right softkey) > Select Language.
3. Select English or Spanish.
**Airplane Mode**

Airplane Mode allows you to use many of your phone’s features, such as games and voice memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.


2. Read the disclaimer and press OK.

3. Select an option from the following:
   - **On** to activate Airplane Mode. Airplane Mode will be deactivated when you turn the phone off.
   - **Off** to deactivate Airplane Mode.
   - **On Power-up** to activate Airplane Mode each time you turn the phone on.

While in Airplane Mode, your phone’s screen will display “Phone Off.”

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**TTY Use With Service**

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone’s headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Highlight and press > Settings/Tools > Settings > Others > Accessibility > TTY. (You will see an informational message.)

2. Press OK.

3. Select one of the following options:
   - **TTY Off** to disable TTY mode.
 ■ **TTY VCO** to enable TTY mode in Voice Carry Over mode, which allows you to send voice and receive text during a call.

 ■ **TTY HCO** to enable TTY mode in Hearing Carry Over mode, which allows you to send text and receive voice during a call.

 ■ **TTY Full** to enable all TTY settings. You can send and receive text during a call.

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**Note**

In TTY Mode, your phone will display the TTY icon if a TTY device or an optional headset is connected to your phone.

When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

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### Using the Hearing Aid Device Compatibility Function

Your phone has been tested and rated for hearing aid device compatibility. To use this function effectively, set the hearing aid option to **On**.

1. Highlight 🏡 and press OK > Settings/Tools > Settings > Others > Accessibility > Hearing Aid.

2. Read the disclaimer and press OK.

3. Select **On** or **Off**.

   - **On** to use a hearing aid device with your phone.
   - **Off** to use your phone without a hearing aid device.

For more information about hearing aid device compatibility, see “Using Your Phone With a Hearing Aid Device” on page 74.
**Phone Setup Options**

**Main Screen**
Your phone’s One Click main screen lets you customize your phone and provides quick access to the features and functions you use the most.

**Call Answer Mode**
Select how to answer incoming calls on your phone whether by using or any number key.

2. Select Main Screen or Outer Screen.
   - If you select Main Screen, select Talk Key or Any Key.
   - If you select Outer Screen, select Talk Key, Lock Key + Talk Key, or Lock Key + Any Key.

**Auto-Answer Mode**
Set your phone to automatically pick up incoming calls. Remember, your phone will answer calls in auto-answer mode even if you are not present.

2. Highlight an option and press OK.
   - Hands-free to answer calls automatically when the phone is connected to an optional headset or hands-free device.
   - Speakerphone to answer calls automatically in speakerphone mode.
3. Highlight the time you would like your phone to wait before answering and press OK.

**Note**
If you select Lock Key + Talk Key or Lock Key + Any Key, you must first unlock the keypad by pressing the Power/Lock button before answering an incoming call.
Headset Mode

Set up your phone for hands-free use, the type of headset (mono or stereo), and the ringtone mode.

To set the audio mode:

- Highlight `>` and press `OK` > Settings/Tools > Settings > Others > Headset Mode > Earpiece > Stereo or Mono.

To set the ringtone mode:

- Highlight `>` and press `OK` > Settings/Tools > Settings > Others > Headset Mode > Ringtone Sound > Normal or Headset Only.

Alert Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

2. Select Beep Each Minute, Out of Service, or Connect and press `OK`.
3. Select On or Off.

Security Settings

Locking Your Phone

When your phone is locked, you can only make calls to 911 and Boost Customer Care.

1. Highlight `>` and press `OK` > Settings/Tools > Settings > Lock Phone.
2. Enter your lock code and press `CONTINUE` (left softkey).
3. Select Lock Now.

Tip

The first time you access the Lock Phone menu, you will be advised to change the default lock code by pressing `CHANGE` (left softkey). Enter and re-enter your new lock code to proceed. For details, see “Changing the Lock Code” on page 30.

Unlocking Your Phone

1. From standby mode, press `UNLOCK` (left softkey).
2. Enter your lock code and press `CONTINUE` (left softkey).
Changing the Lock Code

1. Highlight  and press > Settings/Tools > Settings > Lock Phone, enter your lock code, and then press CONTINUE (left softkey).
2. Select Change Lock Code.
3. Enter your new lock code and press CONTINUE (left softkey).
4. Re-enter your new lock code and press SAVE (left softkey).
   (You will be prompted to create a lock code hint to help you remember your new lock code.)
5. If you want to create a lock code hint, select YES (left softkey). Enter a hint and press OK.
   – or –
   Select NO (right softkey) to return to the previous menu.

To edit or delete a lock code hint:

1. Highlight  and press > Settings/Tools > Settings > Lock Phone, enter your lock code, and then press CONTINUE (left softkey).
2. Select Lock Code Hint.
3. Edit the hint and press OK.
   – or –
   Delete the hint by pressing BACK and press OK.

Resetting Your Phone and Phone Content

This option lets you clear different types of personal information stored on your phone, reset your phone to factory settings, or both.

2. Enter your lock code and press CONTINUE (left softkey).
3. Highlight an option and press OK.
   - Reset Settings to restore all the factory defaults, including ringtone types and display settings. Contacts, History, Calendar, and Messaging are not affected.
   - Reset Phone to reset all settings and erase all data on your phone.
4. Read the message and press the left softkey (RESET SETTINGS or RESET PHONE).

Tip
If you can’t recall your lock code, try using the last four digits of your wireless phone number or check your lock code hint.
**Security Features for Data Services**

**Enabling Data Services**
Although your phone's data services are turned off by default, you may enable them at any time.

*To enable data services:*
1. Highlight and press > Settings/Tools > Settings > Others > Data > Data Off. (A message is displayed.)
2. Press YES (left softkey) to enable data services.

**Disabling Data Services**
You can disable data services again without turning off your phone; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services.

*To disable data services:*
2. Read the disclaimer and press DISABLE (right softkey) to sign out.

**External Keypad Settings**

**Using the Touch Keypad**
The touch-sensitive external keypad allows you to enter numbers and letters and select menu items with just a light touch of your fingers.

- Use the tip of your finger to touch the center of a key. When the key is pressed off-center, it may activate the nearby function instead.
- The touch keys are very sensitive. You don't have to press hard to operate.
- By default, the external keypad will lock automatically when the backlight turns off. To unlock the keypad manually, press the Power/Lock button (locate) on the top left of the phone.

**Setting the Keyguard**
To avoid accidentally pressing a key, this feature enables you to lock the touch keypad and side button while the phone is closed. By default, your phone's keyguard feature is set to On. Whenever the keyguard is on, you must first turn the keyguard off to unlock the keypad and use your phone.
To turn off the keyguard manually:

- Press the Power/Lock button ( ). Press it again to turn the keyguard back on. (You will see “Keyguard On” on the outer screen.)

To turn off the keyguard from the main menu:

2. Read the message and press DONE (left softkey).

**Note**

During a call or when receiving a new notification, the proximity sensor will automatically lock the touch keypad regardless of whether the keyguard is on or off.

### Setting the Keypad Touch Vibrate

You can make the outer keypad vibrate every time you touch a key to confirm your action.

2. Select On or Off.

### Navigating the Outer Screen Menus

The outer screen menus allow instant access to some functions without opening the phone.

To access the outer screen menus in standby mode:

1. Unlock the keypad.
2. Touch .
3. Highlight a menu using the outer navigation key and touch to select it.
   - Contacts to display your Contacts list.
   - History to display your Recent History.
   - Missed Alerts to display a missed alerts entry.
   - Voice Memo to access the Voice Memo menu.
4. Touch END to exit.
   - To go to the previous menu, touch BACK.
2D. Contacts

About Contacts (page 33)
Displaying Contacts Entries (page 33)
Adding a New Contacts Entry (page 34)
Editing a Contacts Entry (page 35)
Adding a Number to a Contacts Entry (page 35)
Finding Contacts Entries (page 35)
Using Contacts Information in Other Applications (page 36)
Selecting a Ringtone Type for an Entry (page 36)
Assigning a Picture to an Entry (page 37)

About Contacts

Your phone can store up to 600 Contacts entries. Each entry can contain up to seven phone numbers, three email addresses, IM addresses, and Web addresses. You can also add Contacts entries to a Group, allowing you to send one message to up to 40 Contacts entries at a time.

Tip

Some service numbers are saved in Contacts by default.

Displaying Contacts Entries

1. Highlight  and press > Contacts.
   – or –
   In standby mode, press CONTACTS (right softkey).
2. Highlight a name to show that entry's main phone number, or highlight a group to show how many members it has.
Viewing History From Contacts
You can view the history of a selected Contacts entry from the Contacts list.

- Highlight an entry and press OPTIONS (right softkey) > Contact History.

Displaying Contacts Details
1. From the Contacts list, highlight an entry and press [OK].
2. Highlight any data field and press [OK]. Menu options for that field will appear, if applicable.

Note If you select a group in step 1, entries, phone numbers, or email addresses belonging to the group are displayed.

Adding a New Contacts Entry
1. In standby mode, press CONTACTS (right softkey) > Add New... > New Contact.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number for the entry and press [OK].
4. Highlight a number type for the entry (Mobile, Home, Work, Pager, Fax, or Other) and press [OK].
5. Add other information (email address, URL, street address, etc.).
6. Press DONE (left softkey).

After you have saved the number, the new Contacts entry is displayed.

Tip ICE – In Case of Emergency
To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under “ICE” in your phone’s Contacts list. For example, if your mother is your primary emergency contact, list her as “ICE–Mom” in your Contacts list. To list more than one emergency contact, use “ICE1–___,” “ICE2–___,” etc.
**Editing a Contacts Entry**

1. Display a Contacts entry (see “Displaying Contacts Entries” on page 33) and press OPTIONS (right softkey) > Edit Contact.
2. Highlight the information you wish to edit.
3. Add or edit the information and press OK.
4. Press DONE (left softkey) to save your changes.

**Adding a Number to a Contacts Entry**

1. Display a Contacts entry. (See “Displaying Contacts Entries” on page 33.)
2. Press OPTIONS (right softkey) > Edit Contact > <Add Number>.
3. Enter the new phone number and press OK.
4. Highlight a label for the number and press OK.
5. Press DONE (left softkey) to save the new number.

**Finding Contacts Entries**

1. In standby mode, press CONTACTS (right softkey).
2. Scroll through all the entries.
   - or -
   Enter the first few letters of any part of an entry’s name. Contacts with matching letters are listed. (The more letters you enter, the more your search narrows.)
3. To display an entry, highlight it and press OK.
   - Press the navigation key left or right to display other listed entries.
4. To dial the entry, highlight the phone number and press TALK.

*Tip* You can also find groups the same way as above. Press OK to display the members of the group.
Using Contacts Information in Other Applications

You can use saved Contacts information in other applications.

To copy information into a message:
1. From the Contacts list, highlight an entry and press OK.
2. Highlight the information you want to copy, such as phone numbers, email addresses, URLs, or street addresses, and press OK.
3. Select Share.
4. Select Message or Email.

After you select one or more recipients, the text entry screen for the type of message specified will open, and the selected text will appear in the body of the message.

Note: For more information about messaging, see “Messaging” on page 54.

Selecting a Ringtone Type for an Entry

Assign a ringtone type to a Contacts entry so that you can identify the caller by the ringtone type. (See “Ringtone Types” on page 22.)

1. From the Contacts list, highlight an entry and press OK.
2. Select Set Ringtones.
3. Select Incoming Calls or Message.
4. Select Change.
5. Highlight a ringtone category, such as Default Ringtone, My Videos, Downloaded, Preloaded Ringtones, or No Ringtone and then press OK.
6. Highlight a ringtone and press OK.

Tip: If you select Downloaded > Get Stuff in step 5, you can purchase and download new ringtones right from your phone. For details, see “Getting New Ringtones” on page 23 and “Downloading Games, Ringtones, and More” on page 64.
Assigning a Picture to an Entry

Assign a picture to display each time a certain contact calls you.

1. From the Contacts list, highlight an entry and press OK.
2. Highlight and press OK.
3. Select Choose Photo.
4. Select a photo category and press OK.
5. Select an image and press OK to assign it.
2E. Calendar and Tools

- Calendar (page 38)
- Alarm (page 39)
- Calculator (page 40)

Calendar

Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of up to 100 important events.

2. Highlight a day to which you would like to add an event and press OPTIONS (right softkey) > Add Schedule.
3. Enter a description and press OK.
4. Select a category for the event (Appointment, Meeting, etc.) by highlighting the category field and pressing OK.
5. Select a priority for the event by highlighting the priority field and pressing OK.
6. Select a start and end time for the event by highlighting the start and end time fields and pressing OK.
7. Enter a location for the event and press OK.
8. Select a ringtone type for the alarm by highlighting the ringtone field and pressing OK.
   - To download ringtones, select Downloaded > Get Stuff.
9. Select an alarm time by highlighting the alarm time field and pressing OK.
10. Select a repeat status for the alarm by highlighting the repeat field and pressing OK.
    - If you chose Specific Period, set a start and end date for the repeat status and press OK (left softkey).
    - If you chose Weekly, select the check box for each day of week you wish to set and press DONE (left softkey).
11. Press SAVE (left softkey).
Alarm

Your phone comes with a built-in alarm that has multiple alarm capabilities.

1. Highlight \( \text{HOME} \) and press \( \text{OK} \) > \text{Settings/Tools} > \text{Tools} > \text{Alarm}.
2. Highlight an alarm number and press \( \text{OK} \).
3. Turn the alarm on or off by highlighting the alarm field and pressing \( \text{OK} \).
4. Enter a description for the alarm by highlighting the description field and pressing \( \text{OK} \).
5. Select a time for the alarm by highlighting the time field and pressing \( \text{OK} \).
6. Select a repeat status for the alarm by highlighting the repeat field and pressing \( \text{OK} \).
7. Select a ringtone option for the alarm by highlighting the ringtone field and pressing \( \text{OK} \).
8. Select a volume level for the alarm by highlighting the volume field and pressing \( \text{OK} \).
9. Select a ringtone length for the alarm by highlighting the ringtone length field and pressing \( \text{OK} \).
10. Select a snooze interval for the alarm by highlighting the snooze interval field and pressing \( \text{OK} \).
11. Select the number of times the snooze should repeat by highlighting the snooze time field and pressing \( \text{OK} \).
12. Press \( \text{SAVE} \) (left softkey).

Tip

To change the calendar display views, press the left softkey repeatedly to toggle between \text{MONTHLY} and \text{WEEKLY} views.

On the weekly view, press the navigation key up or down to display the previous week or the next week, respectively.

Press \text{OPTIONS} \ (right softkey) > \text{Settings} > \text{Holiday/Weekday} to enter holidays and weekdays.

Tip

Press \( \text{ON} \) or \( \text{OFF} \) (left softkey) to toggle the alarm on and off.
Your phone comes with a built-in calculator.


2. Enter numbers using your keyboard.
   - Press the appropriate key for an arithmetic option (+ − × ÷).
   - Press the left softkey to enter a decimal point.
   - Press CLEAR (right softkey) to clear all numbers.

3. Press 🎉 for the total.
2. Insert a microSD card into the slot with the gold terminals facing down.
3. Gently press the card until it snaps into place.
4. Place the battery back into its compartment and replace the battery cover.

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Inserting and Removing the microSD Card

1. Remove the battery cover and battery. (The battery must be removed in order to insert the microSD card.)

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Note
A microSD card is not included. Please visit [www.boostmobile.com](http://www.boostmobile.com) to purchase.
Removing the microSD Card

1. Remove the battery cover and battery.
2. Push the card inward slightly and release, causing it to come about halfway out of the slot.
3. Gently remove the card from the slot.
4. Place the battery back into its compartment and replace the battery cover.

microSD Card Settings

Creating Folders in the microSD Card

The following steps allow your phone to create default folders for storing files in your microSD card.

- Highlight ➔ and press ➔ > Settings/Tools > Tools > Memory Storage > Create Folders. (The phone will create the microSD's default folders: DCIM, VIDEO, MUSIC, VOICE, SD_PIM, BLUETOOTH, and OTHER.)

Viewing Memory in the microSD Card

Your phone allows you to review the memory allocation of both your internal storage area and that of the microSD card.

1. Highlight ➔ and press ➔ > Settings/Tools > Tools > Memory Storage > Memory Info.
   - The Memory Info page is divided into two sections: In Phone and Memory Card.
2. Press your navigation key down to display memory in the microSD card.

Note: You can easily damage the microSD card by improper operation. Please be careful when inserting, removing, or handling it.
Formatting the microSD Card

Formatting a microSD card permanently removes all files stored on the card.


2. Highlight Format Memory Card and press 🆙.
   (A warning will be displayed.)

3. If you are sure you wish to remove all the files from your microSD card, press YES (left softkey).

Note
The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

Backing Up Your Contacts Data to the microSD Card

You can easily back up your phone’s Contacts data to the microSD card.

1. Highlight 🏡 and press 💾 > Settings/Tools > Tools > Memory Storage > Save Contacts. (You will see a confirmation message.)

2. Press YES (left softkey) to proceed. (Please wait while the system creates your data.)
**microSD Card Folders**

**Displaying Your microSD Card Folders**

All the files stored in your microSD are accessible through your microSD card folders.

2. Highlight a folder and press .
3. To view or play a file, highlight it and press or the appropriate softkey.

**Note** For information on file and folder options available through File Manager, see “File Manager” on this page.

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**File Manager**

File Manager allows you to view, copy, move, and perform other housekeeping operations on files such as pictures, videos, music, and applications stored in your phone or on the microSD card.

**Accessing File Manager**

2. Highlight an option and press .
   - **In Phone** to access files stored in your phone’s memory.
   - **Memory Card** to access files stored on the memory card.

**Note** All unknown or unsupported file types are displayed as ? or !.
Opening Files in File Manager

1. Highlight 🏛️ and press OK > Settings/Tools > Tools > Memory Storage > File Manager > In Phone or Memory Card.

2. Highlight a folder and press OK.

3. Highlight an item and press OK.

Connecting Your Phone to Your Computer

Before using your phone’s mass storage capabilities, you need to prepare your phone’s data services to synchronize with your desktop or laptop computer.

Once you have connected the phone to the computer, you can transfer your data to or from the microSD card.

1. Highlight 🏛️ and press OK > Settings/Tools > Tools > Memory Storage > Connect to PC. (You will see a confirmation message.)

2. Press OK (left softkey) to continue.

3. Connect your phone to your computer using a compatible USB cable. (Wait for the connection to be completed. When connected, the host computer will automatically detect your phone.)

To remove the connection:

- When you have finished transferring data, click the USB device icon in your computer’s notification area, and follow the onscreen instructions to safely unplug the USB cable. (The process may vary depending on your computer.)

  – or –

  Press EXIT (left softkey) > YES (left softkey).

Important Connection Information

- No driver installation is required for Windows 2000/ME/XP/Vista/7 users.

- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.

- DO NOT use your computer to change or edit folder or file names on the microSD card, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
DO NOT turn off or restart your computer, or put it into standby mode, while using a mass storage device. Doing so will result in loss or damage of data.

While you are connected to the computer, your phone’s screen will display “Phone Off.” You cannot make or receive calls.

If you connect a mass storage device to a peripheral device, your device may not work properly.
Taking Pictures

Taking pictures with your phone’s built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

1. Highlight  and press > Pictures > Camera to activate camera mode. (Additional camera options are available.)

2. Using the phone’s main screen as a viewfinder, aim the camera lens at your subject.

3. Press , , or CAPTURE (left softkey) until the shutter sounds. The picture will automatically be saved in the selected storage area.

4. Press OPTIONS (right softkey) for more options.
   - Send to send your picture in a message.
   - Assign to assign the picture.
   - Delete to delete the picture you just took.
   - Print to print the picture. You can choose whether to print using a PictBridge- or Bluetooth-enabled printer.
   - Review Media to go to the In Phone folder or memory card folder to review your saved pictures.
   - Details/Edit to edit your picture or display details relating to your pictures.

Shortcut

To activate camera mode, you can also press and hold located on the lower right side of the QWERTY keyboard.
2H. Bluetooth

- About Bluetooth (page 48)
- Turning Bluetooth On and Off (page 48)
- Making Your Phone Discoverable (page 48)
- Bluetooth Menu (page 49)
- Pairing Bluetooth Devices (page 50)

About Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

Turning Bluetooth On and Off

By default, your phone’s Bluetooth feature is turned off. Turning Bluetooth on enables your phone’s Bluetooth functions.

2. Press ON (left softkey) to enable Bluetooth. Press OFF (left softkey) to disable Bluetooth.

Making Your Phone Discoverable

To make your phone discoverable (allowing other Bluetooth devices to detect it), you must set your phone’s visibility to other than Hidden.

2. Select Visible for 3 min or Always visible. If you select Always visible, your phone will be discoverable by all in-range Bluetooth devices until you change the setting. If you select Visible for 3 min, your phone will return to hidden mode after three minutes.
**Bluetooth Status Indicators**

The following icons show your Bluetooth connection status at a glance:

- Bluetooth feature is on
- Your phone is visible to other Bluetooth devices.
- Your phone is connected to a Bluetooth device.
- Your phone is connected to or communicating with a Bluetooth device via Hands-free Profile (HFP).
- Your phone is connected to or communicating with a Bluetooth device via Advanced Audio Distribution Profile (A2DP).

The above icons will blink while your phone is communicating with a Bluetooth device.

**Bluetooth Menu**

The Bluetooth menu allows you to set up many of the characteristics of your phone’s Bluetooth service, including:

- Setting your phone’s visibility (or “discoverability”) for other Bluetooth devices.
- Adding a new Bluetooth device to your phone.
- Displaying your Bluetooth trusted devices list.
- Displaying your phone’s Bluetooth information.

To access the Bluetooth menu:

- Highlight and press > Bluetooth to select from following options:
  - Select **On/Off** to enable or disable Bluetooth.
  - Select **Visibility > Hidden, Visible for 3 min, or Always visible** to set your Bluetooth visibility.
  - Select **Add New** to add a new Bluetooth device.
  - Select **Trusted Devices** to display a list of trusted Bluetooth devices.
  - Select **My Bluetooth Info** to display your phone’s Bluetooth name, address, class, and supported profiles.
Pairing Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey (PIN) is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

1. From the Bluetooth menu, select Add New. (See “Bluetooth Menu” on page 49.)
2. Select the device you wish to pair with and press OK.
3. Enter the passkey and press OK.
4. (Optional) Edit the device name and press SAVE (left softkey).

Note: Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible.
Voicemail

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.

1. From standby mode, touch and hold 1.

2. Follow the system prompts to:
   - Create your password.
   - Record your name announcement.
   - Record your greeting.

Note: Voicemail Password

Boost Mobile strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.
Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringtone type.
- By displaying 💣 at the top of the screen.

New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail from the notification screen:

- Touch 📞.

Retrieving Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone.

To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

- Touch and hold 1📞. (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

- Highlight 🏡 and press 📩 > Messaging > Voicemail.

Note

You may be charged for airtime minutes when you are accessing your voicemail from your wireless phone.

Using Another Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press the star key (*).
3. Enter your password.

Tip

When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press 4ownt during the header.
Voicemail Key Guide

Here’s a quick guide to your keypad functions while listening to voicemail messages.

1  Date/Time
2  Advance
3  Replay
4  Rewind
5  Erase
6  Save
7  Cancel
8  Help
9  Skip

Messaging

With messaging, you can send and receive messages between your phone and another messaging-ready phone. When you receive a new message, it will automatically display on your phone’s screen.

In addition, messaging includes a variety of preset messages, such as "Where are you?" that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 50 characters).

There are two types of messaging, Text Messaging (SMS) and Multimedia Messaging (MMS).

Text messages can be composed of up to six segments of 160 characters each, for a total of 960 characters per text message. The current segment and total segment count is displayed at the top of each segment. For example, (5/6) at the top of a segment would indicate you are viewing segment five of a six-segment message.

Multimedia messages consist of both text and multimedia files, such as pictures, videos, or voice recordings. Outgoing multimedia messages can be up to 600 KB with up to 1000 text characters.

Note  See your service plan for applicable charges for messaging.
Composing Messages

1. Highlight 🏠 and press OK > Messaging > Send Message.

2. Select a recipient from the list or from the following options:
   - Go to Contacts to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
   - MULTIPLE (left softkey) to select multiple recipients. Press CONTINUE (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)
   - NEW ADDRESS (right softkey) to enter a recipient’s phone number or email address directly. Press CONTINUE (left softkey) to proceed.

3. Compose a message.
   - Press OPTIONS (right softkey) to select additional options.

4. Select <Add Attachment> and select a category of files you would like to attach (Picture, Video, Voice, Audio, or File Manager).

5. Select a location where your file is stored. (You can also choose to take a new picture or video or to record a new voice or audio clip.)

6. Select files you would like to attach.

7. Review your message and press SEND (left softkey).

Accessing Messages

To read a message:

- When you receive a message, your phone will display a notification message. Use your navigation key or select View to view the message.

To reply to a message:

1. While the message is displayed, press REPLY (left softkey).
   - Select Reply to Sender, or select Reply All if you are replying to an MMS message with multiple recipients.

2. Compose a reply and press SEND (left softkey).

Threaded Messaging

Threaded messaging lets you follow a chain of messages to and from a particular contact.

To display the thread list:

- Highlight 🏠 and press OK > Messaging > Messages.
You will see a thread list. Each thread has an entry's name (if saved in Contacts), a phone number, or an email address. You will also see the number of unread messages, if any, for each thread.

**Viewing Messages**
Highlight a thread and press OK to display the messages sent to and received from a particular contact, in reverse chronological order. Failed, pending, and draft messages are also listed. Highlight a message to see details for that message.

- **Me** — Message you sent.
- **Me (Failed)** — Message you did not send successfully.
- **Me (Pending)** — Message you have not sent yet because your phone has no network connection. The message will be sent automatically when your phone reconnects to the network.
- **Me (Draft)** — Message you saved as a draft. Only one draft can be saved in each thread, and that draft appears at the top of the thread.

**Message Details**
Highlight a message and press NEW OK to display the message details and view the entire message.

You can select certain information from a message and automatically save it or use it in a related application.

**Threaded Messaging Options**
When you are viewing a messaging thread list, a message thread, or a message details screen, you can choose from among the following options. (Options will vary according to screen.)

- Press TALK or to make a call.
- Press SEND MESSAGE (left softkey) to send a message to the entry.
- Press REPLY (left softkey) to reply to a message.
- Press SEND (left softkey) to send a draft message.
- Press RESEND (left softkey) to resend a failed message.
- Select a message, press OPTIONS (right softkey) and select an option:
  - **Forward** to forward the selected message.
  - **Lock** to lock the selected message.
  - **Unlock** to unlock the selected message.
  - **Unlock All** to unlock all messages.
Note Messages are automatically deleted starting with the oldest. To save messages, lock them.

- Delete to delete the selected message.
- Delete All to delete all messages.
- Call to dial the phone number appearing in the selected message.
- Launch to open the URL appearing in the selected message.
- Save Number to save the phone number appearing in the selected message.
- Manage Text Blocking to block text messages from specific phone numbers or email addresses.
- Settings to display the Messaging Settings menu.

Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Enter * 67 # 7.

2. Enter the number you want to call.

3. Touch TALK.

Call Waiting

When you are on a call, Call Waiting alerts you to incoming calls by sounding a beep. Your phone’s screen informs you that another call is coming in and displays the caller’s phone number (if available).

To respond to an incoming call while you’re on a call:

- Touch TALK. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Touch TALK again.

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Making a 3-Way Call

With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number and touch \texttt{TALK}.
2. Once you have established the connection, touch \texttt{TALK}. (This puts the first caller on hold.)
3. Select \textit{Contacts}, \textit{Recent History}, or \textit{Enter Phone#}.
4. Select a number from your Contacts or Recent History, or enter a number directly, and then touch \texttt{TALK}.
5. When you’re connected to the second party, touch \texttt{TALK} again to begin your 3-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

To activate Call Forwarding:
1. Enter \texttt{* 7 AB 2 AB}.
2. Enter the area code and phone number to which you want your calls forwarded.
3. Touch \texttt{TALK}. (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:
1. Enter \texttt{* 7 AB 2 AB 0 AB}.
2. Touch \texttt{TALK}. (You will hear a tone to confirm the deactivation.)

\textbf{Note} See your service plan for call forwarding rates, additional charges may apply.
With your service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

**Getting Started With Data Services**

With your service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

**Your User Name**

When you buy your phone and sign up for service, you’re automatically assigned a user name, which is typically based on your name and a number, followed by “@myboostmobile.sprintpcs.com.” (For example, the third John Smith to sign up for data services might have jsmith003@myboostmobile.sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the Network. Your user name will be automatically programmed into your phone. You don’t have to enter it.

**Finding Your User Name**

If you aren’t sure what your user name is, you can easily find it on your phone.

- Highlight and press > Settings/Tools > Settings > Phone Info > Phone#/User ID.

**Updating Your User Name**

If you choose to change your user name and select a new one online, you must then update the user name on your phone.

- Highlight and press > Settings/Tools > Settings > Others > Data > Update Data Profile. (To cancel, press before completing the update.)
Launching a Web Connection

Highlight  and press  > Web. (Your data connection starts and you see the home page.)

While connecting, you may see an animation before the home page appears.

Tip
To change the default launch page to the last page you viewed, press TOOLBAR (right softkey) and select OPTIONS > Browsing options > Startup page > The last page I viewed > DONE (left softkey).

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

- Your phone is connected to the high-speed network (EVDO). When the triangles are animated, your phone is transferring data (for example, when you are opening a Web page); when the triangles are gray, your phone is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open).

- Your phone is connected to the data network. When the arrows are white, your phone is transferring data (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are gray, your phone is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open), and you can receive calls.

If you do not see an indicator, your phone does not have a current data connection. To launch a connection, see “Launching a Web Connection” on this page.

Navigating the Web

Navigating through menus and websites during a data session is easy once you’ve learned a few basics. Here are some tips for getting around.

Softkeys

During a data session, the bottom line of your phone’s display screen contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkeys directly below the phone’s display screen.

Tip
Depending on which websites you visit, the labels on the softkeys may change to indicate their function.
To use softkeys:

- Press a softkey. (If an additional pop-up menu is displayed when you press the softkey, select the menu items using your keyboard [if they’re numbered], or by highlighting the option and pressing [OK].)

Scrolling

As with other parts of your phone’s menu, you’ll have to scroll up and down to see everything on some websites.

To scroll line by line through websites:

- Press the navigation key up and down.

Selecting

Once you’ve learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- Use the navigation key to highlight an item, and then press the left softkey (or press [OK]).

Tip

You’ll find that the left softkey is used primarily for selecting items. This softkey is often labeled “GO.”

If the items on a page are numbered, you can use your keyboard (number keys) to select an item.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- Press the [BACK] on your phone.

Note

You can also use [BACK] for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the home page from any other page:

- Press and hold [BACK].
  – or –
  Press TOOLBAR (right softkey) > MY HOMEPAGE.
Accessing Messages

You can send and receive email messages or instant messages right from your phone. Messaging allows you to stay connected 24 hours a day anywhere on the Network.

Email

Your phone's Email application lets you access and manage multiple email accounts simultaneously in one convenient location.

Getting Started With Email

1. Highlight and press Messaging > Email. (The Email setup wizard will start.)
2. Press to continue.
3. Select Yahoo!, AOL, Windows Live, or Gmail.
   – or –
   Select IMAP/POP3 Mail to choose from additional options. There are many available email options listed, or you may add your own IMAP or POP email accounts.
4. Press I Agree (right softkey) if you are prompted to accept any license agreements or disclaimers.
5. Follow the setup wizard instructions to enter the required sign-up information, such as your email address and password. Press Sign in (right softkey) to sign in.

   Note: The information required or procedures to sign in will vary depending on the email provider you are accessing.

6. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your email account.

   Note: Services may be available for an additional subscription fee. Visit Boostmobile.com or call Boost Customer Care for additional information.

Accessing Email

Using Email on your phone is even easier than using multiple email accounts on your computer. Launch the application for instant access to all your accounts. (The procedures below are subject to the application updates.)

1. Once you have set up your Email, press Messaging > Email to launch the application. (You will see your default account inbox.)

   Note: The first time you access your Email, you will have the option of completing a Help program. This series of screens demonstrate the application's navigation and available tools.
2. Use your keypad and navigation keys to read, manage, and reply to your email messages.
   - Press OPTIONS (left softkey) to select messaging options.
   - To view a different email account, press the left and right navigational keys to change the account tab. You can also navigate to the Home tab and select an available account from there.

Accessing Instant Messaging

Boost Mobile provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

1. From the home page, select Messaging > IM.
   - or -
   Highlight Home and press OK > Messaging > IM.

2. Highlight an IM provider, such as AOL Instant Messenger, MSN Messenger (Windows Live Messenger), or Yahoo! Messenger, and press OK.

3. Use your keypad to enter the required sign-in information for the selected provider, such as user name or password, and select SIGN IN (right softkey). (You will see Your IM screen for the selected provider.)

   Note: The information required to sign in will vary depending on the instant messaging provider you are accessing.

4. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your IM account.

   Note: Services may be available for an additional subscription fee. Visit Boostmobile.com or call Boost Customer Care for additional information.
**Downloading Games, Ringtones, and More**

You have access to a dynamic variety of downloadable content, such as Games, Wallpapers, and other applications, such as Country or Pop/Rock for Ringtones.

**Accessing the Download Menus**

2. Highlight a download category (Games, Ringtones, Applications, or Wallpapers), and then press OPTIONS (right softkey) > Get Stuff. (The browser will start and take you to the corresponding download menu.)

To access the download menus from the Web browser:

1. From the home page, select Get Stuff.
2. Select a download category (Games, Ringtones, Applications, or Wallpapers) to go to the corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 60.)

**Selecting an Item to Download**

You can search for available items to download in a number of ways:

- **Featured** displays a selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Country or Pop/Rock for Ringtones.
- **Search** allows you to use your keyboard to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

**Downloading an Item**

Once you’ve selected an item you wish to download, highlight it and press , or press GO (left softkey). You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the License Details page, which outlines the price, license type, and length of license for the download, and the Terms of Use page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select Buy. (The item will download automatically. When you see the New Download screen, you have successfully downloaded the item to your phone.)
Browser Menu

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.

Opening the Browser Menu

You may open the browser menu anytime you have an active data session, from any page you are viewing.

To open the browser menu:

Press TOOLBAR (right softkey). (You will see the browser menu.)

Options available under the browser menu include:

- **BACK** to go back to the most recent Web page.
- **FORWARD** to move to a previously viewed page.
- **MY HOMEPAGE** to return the browser to the home page.
- **MY PAGES** to access and manage your bookmarks.
- **SEARCH** to launch a Web search.

**Note**

- Services may be available for an additional subscription fee. Visit Boostmobile.com or call Boost Customer Care for additional information.

**Note**

- If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:

- Select a menu such as **Run/Open/Listen/View/Play** to start the downloaded item. Your data session will end, and your phone will redirect you to the appropriate phone menu screen.
- Select **Assign** to assign a ringtone or wallpaper to a phone function.
- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press **END** to quit the browser and return to standby mode.
OPTIONS to display additional options:

- **Set as Homepage** to set the current page as your home page.
- **Send this page to...** to send a URL using the phone's messaging feature.
- **Clear private data** to delete the browser's cache, cookies, etc.
- **Browsing options**
  - **Startup page** to change the default launch page.
  - **Automatic overview mode** to use the automatic overview mode.
  - **Images** to display images on the Web page.
  - **Virtual mouse** to use the virtual mouse.
- **Help** to show more detailed information about using the browser.
- **Advanced**
  - **Icon Row** to display or hide the area showing icons.
  - **Page info** to display information about the current page.
  - **Certificates** to show the certification.
  - **Java Scripting** to enable or disable Java scripting.
  - **Redirect prompt** to display a prompt when your data is being redirected.

Send referrer to send HTTP URL referrer information.

Turn on error logging / Turn off error logging to set whether to save error logs (text files useful for debugging browser errors).

View error log to display the error log.

Reset browser settings to reset all browser settings.

Reset browser to reset the browser to its default state.

About browser to display information about your browser.

**Going to a Specific Website**

*To go to a particular website by entering a URL (Web address):*

1. From any Web page, press the navigation key up to highlight the address bar.

2. Use your keyboard to enter the URL of the website you wish to go to and press OK.

**Note** Not all websites are viewable on your phone.
Data Services FAQs

How will I know when my phone is ready for data service?
Your User ID (for example, bsmith01@myboostmobile.sprintpcs.com) will be displayed when you press > Settings/Tools > Settings > Phone Info > My Account > Account Details.

How do I sign in for the first time?
You are automatically signed in to access data services when you turn on your phone.

How do I know when my phone is connected to data services?
Your phone automatically connects when you use data service or an incoming message arrives. You will also see the or indicator.

Can I make calls and use data services at the same time?
You cannot use voice call and data services simultaneously. You can place an outgoing call anytime, but it will interrupt any in-progress data session.

Note
If you receive a call during an active data session, your data session will resume after you have completed the call, ignored the call, or sent the call to voicemail.

When is my data connection active?
Your connection is active when data is being transferred. Both incoming and outgoing calls are allowed. When active, the or indicator is animated on the display screen.

When is my data connection dormant?
If your phone receives no data for 10 seconds, the connection goes dormant. When the connection is dormant, you can make and receive voice calls. (The connection may become active again quickly.) If no data is received for an extended period, the connection will terminate.

Can I sign out of data services?
You can sign out without turning off your phone; however, you will not be able to browse the Web or use other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to Settings > Others > Data > Data On in your phone’s menu.
3C. GPS Navigation

GPS Services (page 68)

Navigation (page 69)

GPS Services

Your phone’s built-in GPS capability gives you access to a number of location-based services, including Navigation.

Activating Location Mode

Before using any of the location-based services, you must turn on your phone’s location mode.

To enable your phone’s Location feature:

1. Highlight 🏡 and press [OK] > Settings/Tools > Settings > Others > Location > On/Off. (You will see the Location disclaimer.)
2. Read the disclaimer and press [OK].

When the Location feature is on, your phone’s standby screen will display the 🛡️ icon. When Location is turned off, your phone will display the 🌍 icon.

To send the GPS log to other devices:

2. Select Bluetooth or USB.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.
Navigation

Navigation gives you turn-by-turn directions onscreen and over the speakerphone.

Registering Navigation

Before you can use Navigation, your phone and service must be registered. Complete the following:

1. From standby mode, click NAVIGATION tile.
2. Follow the onscreen instructions to enter and submit the required information.

Using Navigation

1. From standby mode, click NAVIGATION tile.
2. Select an option and follow the onscreen instructions to get directions or view maps.

Note: Services may be available for an additional subscription fee. Visit Boostmobile.com or call Boost Customer Care for additional information.
Section 4

Safety and Warranty Information
4A. Important Safety Information

- General Precautions (page 72)
- Maintaining Safe Use of and Access to Your Phone (page 72)
- Using Your Phone With a Hearing Aid Device (page 74)
- Caring for the Battery (page 75)
- Radio Frequency (RF) Energy (page 76)
- Owner's Record (page 78)
- User Guide Proprietary Notice (page 78)
- Copyright Notice (page 78)

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.
- Authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls
Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all wireless networks or when certain network services or mobile phone features are in use. Check with Boost Mobile for details.
Using Your Phone While Driving
Using your phone while driving (or operating the phone without a hands-free device) is prohibited in certain jurisdictions. Laws vary as to specific restrictions. Remember to focus on driving first.

Following Safety Guidelines
To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices
Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Personal Implantable Medical Devices
Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note
Always request permission before using the phone in healthcare facilities or near medical equipment.

Turning Off Your Phone Before Flying
To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To help prevent the risk of interference, regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas
To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you’re in any area that has a potentially explosive atmosphere. Although it’s rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They may include:

- Fueling areas, such as gas stations.
- Below deck on ships and boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle’s engine, for example.

Note
Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.
Restricting Children's Access to Your Phone
Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone, make inadvertent emergency calls, or make other calls that may impact your Boost Mobile account.

Using Your Phone With a Hearing Aid Device

A number of Boost Mobile phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users to find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. Your Innuendo™ has an M4 and a T4 rating.

These ratings are not guarantees. Results will vary depending on the user’s hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise, even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “excellent use.” This is synonymous for T ratings.

Boost Mobile further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store. More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.
Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone’s display and keyboard backlight settings to ensure the minimum time interval (see also page 19):

  1. Highlight and press > Settings/Tools > Settings > Display > Backlight > Main Screen > Backlight Dim or Backlight Off.

     – or –

     Highlight and press > Settings/Tools > Settings > Display > Backlight > Outer Screen.

  2. Highlight the minimum time interval setting and press .

- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery’s performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Boost Mobile is not aware of similar problems with Boost Mobile phones resulting from the proper use of batteries and accessories approved by the manufacturer of your phone. Use only Kyocera-approved batteries and accessories through your phone’s manufacturer. Buying the right batteries and accessories is the best way to ensure they’re genuine and safe.

- Do not disassemble or open crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Battery usage by children should be supervised.

Charging

- In order to avoid damage, charge the battery only in temperatures that range from 32°F to 113°F (0°C to 45°C).
- Don’t use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- The battery may need recharging if it has not been used for a long period of time.

4A. Important Safety Information  75
It's best to replace the battery when it no longer provides acceptable
performance. It can be recharged hundreds of times before it needs
replacing.

**Storing**

- Don’t store the battery in high temperature areas for long periods of
time. It’s best to follow these storage rules:

  Less than one month:
  - -4° F to 140° F (-20° C to 60° C)

  More than one month:
  - -4° F to 113° F (-20° C to 45° C)

**Disposal of Lithium Ion (Li-Ion) Batteries**

- Promptly dispose of used batteries in accordance with local
  regulations.
- Never dispose of the battery by incineration.
- Do not handle a damaged or leaking Li-Ion battery as you can be
  burned.
- For safe disposal options of your Li-Ion batteries, contact your nearest
  Boost Mobile authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas,
the disposal of batteries in household or business trash may be prohibited.

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### Radio Frequency (RF) Energy

#### Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it’s turned
on, it receives and transmits radio frequency (RF) signals. When you use
your phone, the system handling your call controls the power level. This
power can range from 0.006 watt to 0.2 watt in digital mode.

#### Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards
described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and
the American National Standards Institute (ANSI) joined in updating ANSI’s
1982 standard for safety levels with respect to human exposure to RF
signals. More than 120 scientists, engineers and physicians from
universities, government health agencies and industries developed this
updated standard after reviewing the available body of research. In 1993,
the Federal Communications Commission (FCC) adopted this updated
standard in a regulation. In August 1996, the FCC adopted hybrid standard
consisting of the existing ANSI/IEEE standard and the guidelines published
by the National Council of Radiation Protection and Measurements (NCRP).

#### Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a
handset on your body, use the Boost-supplied or Boost-approved carrying
case, holster or other body-worn accessory. If you do not use a body-worn
accessory, ensure the antenna is at least 0.866 inches (2.2 centimeters)
from your body when transmitting. Use of non-Boost-approved accessories
may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC website at [www.fcc.gov](http://www.fcc.gov).
Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Innuendo™ are:

**Cellular CDMA mode (Part 22):**
Head: 0.61 W/kg; Body-worn: 0.52 W/kg

**PCS mode (Part 24):**
Head: 0.96 W/kg; Body-worn: 0.46 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.
FCC ID number: V65SCP-6780.

More information on the phone’s SAR can be found from the following FCC website: [http://www.fcc.gov/oet/ea/](http://www.fcc.gov/oet/ea/).

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

**Note**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antenna.
- Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

Owner’s Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.
Model: Innuendo™
Serial No.:

User Guide Proprietary Notice

XT9 Mobile Interface is licensed under one or more of: U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554, U.S. Pat. 6,307,548, U.S. Pat. 6,286,064, U.S. Pat. 6,307,549, U.S. Pat. 6,801,190, U.S. Pat. 7,030,863, U.S. Pat. 7,088,345, and other patents pending.

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4B. Manufacturer’s Warranty

♦ Manufacturer’s Warranty (page 79)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer’s warranty in this section.

Manufacturer’s Warranty

Manufacturer’s Warranty

Kyocera Communications, Inc. (“KCI”) offers you, the original purchaser who has purchased the enclosed subscriber unit (“Product”) only from an authorized dealer in the United States, a limited warranty that the Product, including accessories in the Product’s package, will be free from defects in material or workmanship as follows:

A. ONE (1) YEAR LIMITED WARRANTY: For a period of one (1) year from the date of original purchase, KCI will, at its option, either repair or replace a defective Product (with new or rebuilt parts/replacements).

B. LIMITED WARRANTY ON REPAIRED/REPLACED PRODUCTS: For a period equal to the remainder of the limited warranty period on the original Product or, on warranty repairs which have been effected on Products for 90 days after the date of its repair or replacement, whichever is longer, KCI will repair or replace (with new or rebuilt parts/replacements) defective parts or Products used in the repair or replacement of the original Product under the Limited Warranty on it.

Proof that the Product is within the warranty period in the form of a bill of sale or warranty repair document that includes the date of purchase, Product serial number and the authorized dealer’s name and address, must be presented to obtain warranty service. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. Transfer or resale of a Product will automatically terminate warranty coverage with respect to it.

This limited warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks. Also this limited warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by KCI for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SANYO brand mobile phone for which it is specified.

This limited warranty does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or Products used with software, accessories, goods or ancillary or peripheral equipment not supplied or expressly authorized by KCI for use); abuse, accident, physical
Manufacturer's Warranty

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To obtain warranty service, contact
Kyocera Communications, Inc.
Attention : Customer Services for Wireless Products
Phone : 1-800-349-4478
Web : http://www.sanyowireless.com

damage, abnormal use or operation, improper handling or storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, set up, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material or workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not the fault of KCI and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as memory cards, fuses, etc.); (xi) third party software or applications, data and equipment not originally supplied with the Product; (xii) any Product in which the software has not been updated to the current version; (xiii) any Product in which the operating system has been unlocked (allowing installation of a third party operating system); or (xiv) any Products which have been opened, repaired, modified or altered by anyone other than KCI or a KCI authorized service center.
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